Operational Safety Needs in the ATM Network
ANSP CEOs’ Safety Conference
Split, 11 June 2015

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Director General EUROCONTROL
1. The need for visible operational safety improvements

Focusing on Network Manager Top 5 Operational Safety Issues

Listening and asking questions

Keeping operational safety needs forefront in our minds
2. The need to understand everyday work

Understanding Work-as-imagined vs Work-as-done

Being mindful of the possibility to drift into failure

Seeking out innovation, local assets and sources of strength
3. The need for better human-systems integration

Investing in human factors and ergonomics

Understanding system and user requirements

Focusing on engineers and technicians for the future
4. The need to improve interconnections within our organisations

Creating ways to bring people together
Aligning flows of communication work
Ensuring everyone understands their role
5. The need to look outside

Discussing implications of major incidents for our organisations

Reaching out to each other in the European Network

Looking out to other industries
Summary of 5 needs

1. the need for **visible operational safety improvements**
2. the need to **understand everyday work**
3. the need for **better human-systems integration**
4. the need to **improve interconnections** between departments or divisions within our organisations
5. the need to **look outside**, beyond our own ANSPs and even beyond our own industry.
Questions?
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