

## SM ICG Holds Third 'Industry Day' Outreach Event in Seattle

The Safety Management International Collaboration Group (SM ICG), a group of 12 aviation regulatory bodies, held its third Industry Day with representatives from 25 US aviation industry organizations and one Brazilian company on October 25, 2013 in Seattle, Washington. Industry Day delivers a rare opportunity for aviation service providers to hear directly from authorities that are working together and for those authorities to receive feedback on SM ICG products. The full day session, hosted by the US Federal Aviation Administration (FAA), included nine presentations and open discussions on the successes and challenges aviation service providers have experienced in their implementation of Safety Management Systems (SMS).

The SM ICG was established in 2009 to promote a common understanding of safety management principles and requirements, facilitating their application across the international aviation community. Since its formation, the group has published several products and has begun to focus more on outreach to the greater international aviation community. The SM ICG has held two previous Industry Day events during its semi-annual meetings. The first was with Canadian aviation industry representatives in Ottawa, Canada in October 2012; and the second event took place with European aviation industry representatives in The Hague, Netherlands in April 2013.

Amer Younossi, Team Lead for Safety Management and SM ICG Lead for the FAA, kicked off the event by acknowledging that both aviation service providers and regulators face challenges in safety management implementation. He pointed out that "The purpose of this meeting is to share. As a group of regulators, we are trying to pool our expertise to create guidance and provide input to the International Civil Aviation Organization (ICAO). This is a good opportunity to hear from our aviation service providers."

After opening remarks, Amer Younossi gave an overview of the SM ICG and its work. Ten industry representatives (David Chapel, General Electric; Doug Kihm, Boeing; Fred Etheridge, Rick Trusis, and Carmen Schooley, Gulfstream; Scott Mabrey, United Airlines; Captain Al Madar, American Airlines; Armando Martinez, Miami Air; Ben Crown, Delta Air Lines; and Pam Montgomery, FlightSafety International) briefed their experiences with SMS. Mike Reinert, Don Arendt, and Rafael Quezada of the FAA moderated discussions throughout the day. Industry day speaker biographies and all presentations are available for download at [http://www.skybrary.aero/index.php/Industry\\_Day](http://www.skybrary.aero/index.php/Industry_Day).

Industry Day participants discussed both safety management successes and challenges. Topics included approvals from multiple States looking at a service provider SMS, safety partnerships, reporting programs and just culture, leadership engagement, and the value of SMS during organizational change.

Captain Al Madar, Managing Director of Corporate Safety at American Airlines, found the discussion very useful and noted, "There are a lot of focus groups for operators to share on SMS and this is the first time I have seen one for regulators to share. This can only help bridge the disconnect between the regulatory environment and operator environment." Jacqueline Booth, Chief of Technical Program Evaluation and Coordination at Transport Canada and current SM ICG Chair, thanked industry participants and concluded, "As we SM ICG members are using our combined experience to promote harmonization and advance SMS and State Safety Programme (SSP) implementation, we want to hear about your triumphs and challenges. That collaborative dialog will help us focus our efforts and develop products that will be useful to the global aviation community."

### Send Feedback

The SM ICG welcomes your feedback. For further information regarding the SM ICG or to provide feedback on SM ICG products, please contact [Régine Hamelijncx](#), [Amer Younossi](#), or [Jacqueline Booth](#).



The purpose of the SM ICG is to promote a common understanding of Safety Management System (SMS)/State Safety Program (SSP) principles and requirements, facilitating their application across the international aviation community.

The current core membership of the SM ICG includes the Aviation Safety and Security Agency (AESAs) of Spain, the National Civil Aviation Agency (ANAC) of Brazil, the Civil Aviation Authority of the Netherlands (CAA NL), the Civil Aviation Authority of New Zealand (CAA NZ), the Civil Aviation Safety Authority (CASA) of Australia, the Direction Générale de l'Aviation Civile (DGAC) in France, the European Aviation Safety Agency (EASA), the Federal Office of Civil Aviation (FOCA) of Switzerland, Japan Civil Aviation Bureau (JCAB), the United States Federal Aviation Administration (FAA) Aviation Safety Organization, Transport Canada Civil Aviation (TCCA) and the Civil Aviation Authority of United Kingdom (UK CAA). Additionally, the International Civil Aviation Organization (ICAO) is an observer to this group.

Members of the SM ICG:

- Collaborate on common SMS/SSP topics of interest
- Share lessons learned
- Encourage the progression of a harmonized SMS
- Share products with the aviation community
- Collaborate with international organizations such as ICAO and civil aviation authorities that have implemented or are implementing SMS

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